

Master's degree program «Regional development»

Goal: training professional civil servants involved in local and regional development.

The program objectives:

- to teach the basics of management, planning and forecasting of socio-economic processes in the regions;
- to develop the personal qualities of civil servants and three blocks of competencies that correspond to the characteristics of a professional public administration in the ERC.

Expected learning outcomes:

Synthesis: plans activity and akimat for the medium term.

Analysis: analyzes the development of the region and the akimat and offers optimal solutions.

Application: Applies knowledge, skills and abilities in solving urgent issues of regional development.

Assessment: Identification and forecasting of trends and the dynamics of the development of the region, taking into account changing conditions.

By competencies:

Effective management of activity and efficiency: it is able to analyze ongoing changes in the region, organizations and take timely measures to improve the work of the local state body;

Cooperation: is able to build relationships with colleagues, central and local government bodies, organizations to achieve the strategic goals of the local government body;

Decision making: able to analyze and predict possible risks, as well as make decisions, taking into account the identified risks and the consequences;

Customer service and information: able to organize and control the work of providing quality services, determine the level of satisfaction with services; knows how to put into practice regulatory legal acts and explain them to consumers of services;

Responsibility: knows how to accept personal responsibility for the activities of a local state body;

Self-development: able to develop their competencies;

Efficiency: analyzes the ongoing changes in the economy and makes timely decisions to improve them;

Integrity: knows how to control compliance with ethical norms and standards, create an atmosphere of trust and respect in the team, ensure compliance with the principles of transparency and justice in the actions of subordinates;

Initiative: makes proposals on the basis of analysis on the implementation of innovative approaches and solutions aimed at improving the functioning of the national economy;

Stress resistance: restrained to criticism, takes measures to eliminate deficiencies.

| Semester | Name of the discipline | ECTS |
|----------|--|------|
| 1 | Public administration | 3 |
| | Research Methods and Data Analysis | 3 |
| | Official business Kazakh language/ Professional Communications (english language) | 4 |

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| | Territory Marketing | 3 |
| | City management | 3 |
| | Regional component | 3 |
| | <i>Experimental research work of a master student (here in after - ERWM)</i> | 6 |
| | TOTAL 1 SEMESTER | 25 |
| 2 | Organizational behavior | 3 |
| | Management technology | 3 |
| | Digital Technologies in Management | 3 |
| | Social regional policy | 3 |
| | Regional component (rural development) | 3 |
| | <i>Practice</i> | 2 |
| | <i>Internship</i> | 2 |
| | <i>ERWM</i> | 5 |
| | TOTAL 2 SEMESTER | 24 |
| Total theoretical training | | 36 |
| ERWM | | 13 |
| | • ERWM, (including the implementation of a master's project) | 11 |
| | • Internship | 2 |
| Final examination (design and defense of the master's project) | | 12 |
| Total additional training | | 25 |
| TOTAL CREDITS FOR MANDATORY | | 61 |